

W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

ORIGINAL

ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM



0000144716

Investigator: Carmen Madrid

Phone: 2013 MAY - 1 A 8:29

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 110533

Date: 5/6/2013

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Stephen Last: Smith

Account Name: .. Home: (000) 000-0000

Street: Work: (000) 000-0000

City: Maricopa CBR:

State: AZ Zip: 85139 is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

\*\*\*\*\* OPPOSED \*\*\*\*\* W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312,  
W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 \*\*\* WATER/SEWER \*\*\*

To Whom It May Concern,

The rate increases that Global Water is trying to obtain would become an even bigger financial burden than it already is. Not only is my budget affected with an increased bill for water, but our HOA would also have to raise their assessment. My family is fairly new to Maricopa and we love living here. We would hate to leave (along with many others) because you have failed to deny Global Water's request. Your decision about this should be focused on the people of Maricopa. Because we are what pay & support corporations like Global Water. Do not let them abuse their position in using our funding to purchase a distressed water company that in turn has absolutely NOTHING to do with Maricopa. Why should my money help purchase this? By denying Global Water's request to include the ICFA's in the rate base, you are not only realizing but recognizing those are the builder/declarant contributions for infrastructure that were all completed by the builders. Not Global Water. Please hold a hearing in the City of Maricopa as I know many feel equally the same. This is not only a plea from our city and HOA's but from the heart of it, its residents.

Thank you for your time.

\*End of Complaint\*

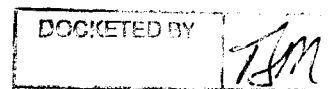
Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission

DOCKETED

MAY 7 2013



**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Comments entered for the record and filed in docket numbers W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315. CLOSED.

\*End of Comments\*

Date Completed: 5/6/2013

Opinion No. 2013 - 110533

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W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

## ARIZONA CORPORATION COMMISSION

### UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (

Fax: , - - - -

Priority: Respond Within Five Days

Opinion      No. 2013   - 110531

Date: 5/6/2013

Complaint Description:      08A   Rate Case Items - Opposed  
   N/A   Not Applicable

First:

Last:

Complaint By:      **Nenita**

**De Los Santos**

Account Name:      . .

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:                      Maricopa

CBR:

State:                      AZ              Zip: 85138

is:

Utility Company.      **Global Water-Santa Cruz Water Company**

Division:                      Water

Contact Name:

Contact Phone:

#### Nature of Complaint:

\*\*\* OPPOSED \*\*\* W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 \*\*\* WATER/SEWER \*\*\*

I am opposed to granting an increase to Global Water so they can achieve a higher rate of return. The current rate of return that is earned is greater than any individual can make investing or putting money in the bank. This rate increase will not only increase my monthly bill, but it will also lead to an increase in my HOA dues. It is not fair to be charged twice and Global Water did not calculate this fact into their test data. The basic service charge increases in water and sewer will increase my total bill \$23 a month and over \$30 a month with usage. The reduced rebate threshold will be almost impossible to meet regularly and that leads to an addition \$10 in water usage charges. Global's letter to customers even state that most will see at least a \$72 per year increase, that means I would be paying \$216 more in 3 years, but in reality it is more like \$400 or more to the average homeowner. Global wants a 37% increase or more and incomes are not keeping up with that kind of increase. I will be forced to make other cuts to my spending in order to pay for something that I need. This is a preventable hardship!

PLEASE TELL GLOBAL WATER -NO INCREASE! They already make a healthy return on their investment. Tell them to stop hurting their customers with outrageous rate increases.

\*End of Complaint\*

#### Utilities' Response:

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#### Investigator's Comments and Disposition:

Comments entered for the record and filed in docket numbers W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315.  
CLOSED.

\*End of Comments\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 5/6/2013

Opinion No. 2013 - 110531

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W-01212A-12-0309  
SW-20445A-12-0310  
W-03720A-12-0311  
W-02450A-12-0312  
W-02451A-12-0313  
W-20446A-12-0314  
W-01732A-12-0315

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax: ( )

Priority: Respond Within Five Days

Opinion      No. 2013 - 110532

Date: 5/6/2013

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:      Ken & Gwen      Peyerk

Account Name:      ..

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:      Maricopa

CBR:

State:      AZ      Zip: 85138

is:

Utility Company:      Global Water-Santa Cruz Water Company

Division:      Water

Contact Name:      I

Contact Phone:

Nature of Complaint:

\*\*\* OPPOSED \*\*\* W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 \*\*\* WATER/SEWER \*\*\*

We are opposed to the increase Global Water wants because it would impose a financial burden on us.

We live on a fixed income.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed in docket numbers W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315.  
CLOSED.

\*End of Comments\*

Date Completed: 5/6/2013

Opinion No. 2013 - 110532